ID de Contribution: **8**   Type: **Non spécifié**

Discussion - Answering open questions part.2

jeudi 20 janvier 2011 15:30 (1 heure)

We will try to answer the following questions:

- How do those SLAs apply in an international context, e.g. between NGIs?
- What are the implications of implementing such a strategy on the organization of operations in France-Grilles?
- Does that strategy pay off, with regards to achieving quality of service?