

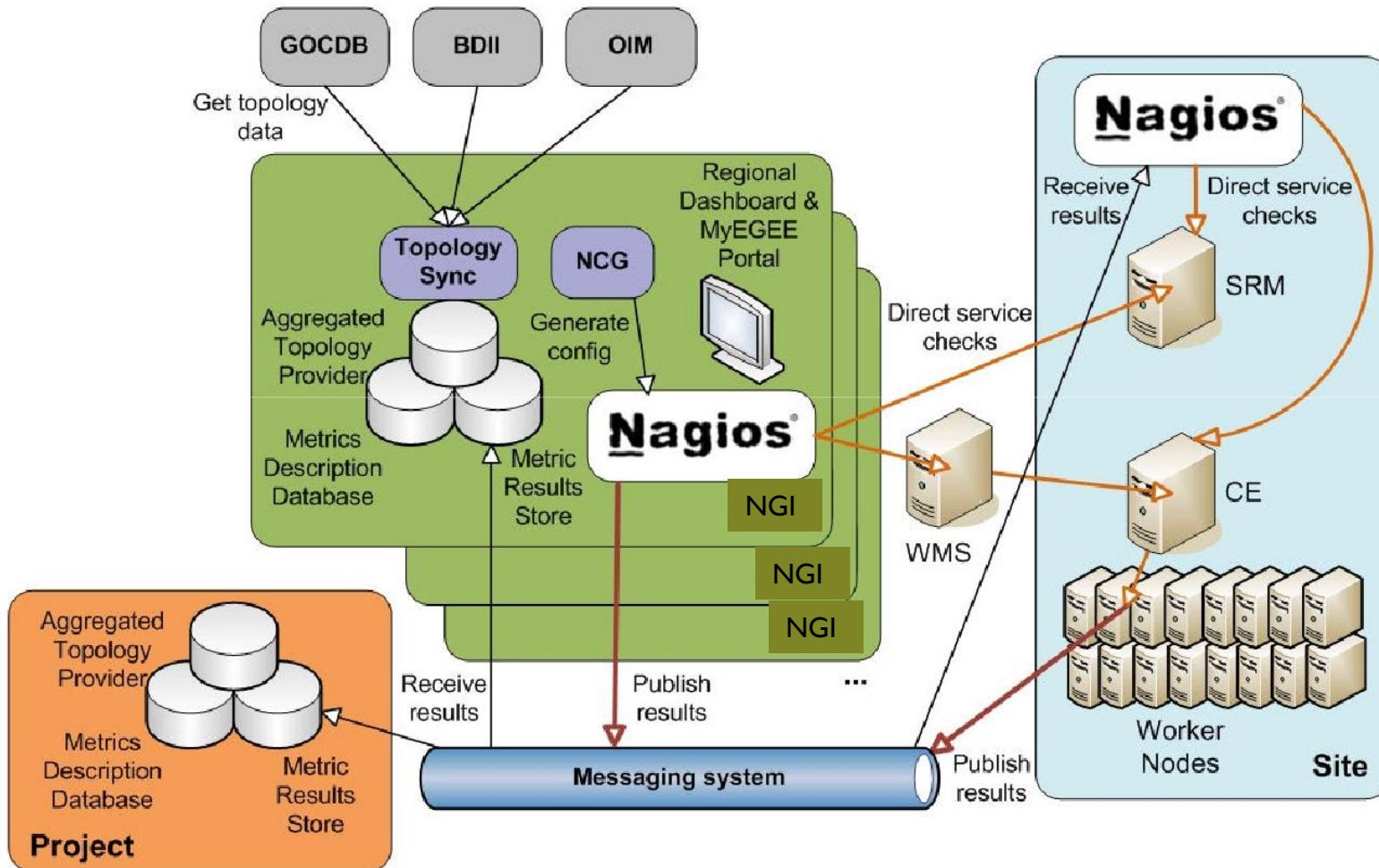
Bonne pratique des outils de monitoring régional

Carlos Carranza, Nadia LAJILI, Emmanuel Medernac, Christine Leroy

Plan

- ▶ 1 Architecture Monitoring EGI
- ▶ 2 Architecture Monitoring France Grille
- ▶ 3 Fonctionnement de la Nagios BOX
 - ▶ 3.1 Descriptif des sondes CE, SE et BDII (seuls tests critiques)
- ▶ 4 Calcul de Fiabilité/Disponibilité des sites
- ▶ 5 MYEGEE
- ▶ 6 Astuces et Bonne pratique
- ▶ 7 Installer une nagios BOX pour un site ou une VO

Architecture Monitoring EGI (1/3)



Architecture Monitoring EGI (2/3)

- **Nagios :**
 - Système de monitoring, Open Source <http://www.nagios.org/>
 - Revisité durant le projet EGEE pour arriver avec le module NCG à une Nagios Box adaptée au monitoring des sites de grilles .
 - Nagios supervise les différents services et nœuds des sites enregistrés dans la GOCDB.
 - Une interface web permet de visualiser les résultats et l'historique.
 - Il envoie des notifications de changements d'états via un bus de message basé sur les technologies AMQ
- **Une infrastructure complète de monitoring à plusieurs niveaux s'est construire autour des Nagios Boxes**



Architecture Monitoring EGI (3/3)

- ▶ Des modules annexes sont utilisés dans l'architecture de monitoring .
- **Metric Description Database (MDDB)**
 - Base de données qui contient la description des métriques utilisées par Nagios, et aussi les métriques calculées pour la disponibilité des services.
- **Metric Results Store (MRS)**
 - Base de données qui contient les résultats utilisés sur du long terme (historique) des tests Nagios .
- **ATP (Aggregated Topology Provider)**
 - Base de données topologiques. Elle contient l'agrégation des données provenant de la GOC DB , du BDII , de OIM (Information Management System – projet OSG) et des VOs .

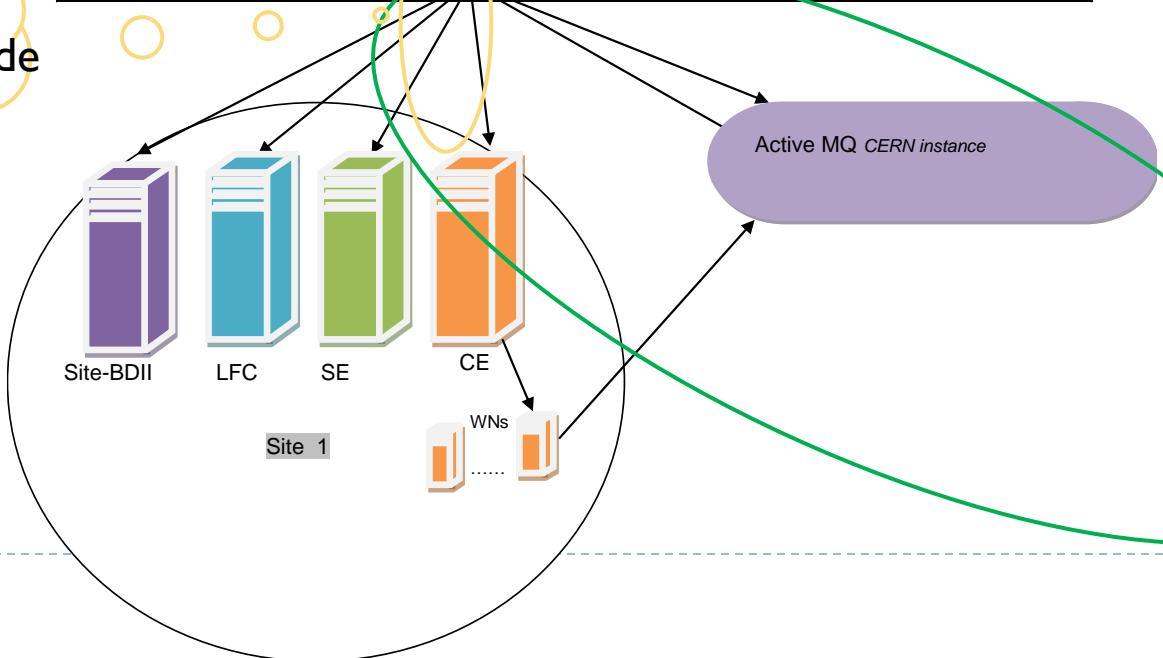
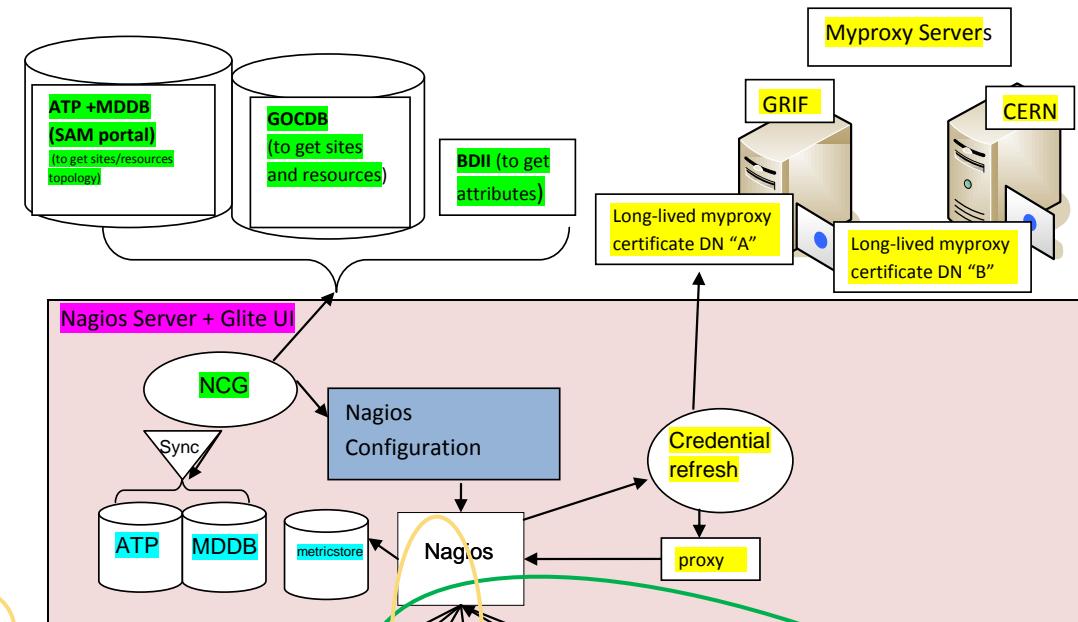


Architecture Monitoring France Grille

- Nagios France : <https://ccnagboxli01.in2p3.fr/nagios/>
 - Instance française validée
 - Instance hébergé au CC sur un cluster VMWARE avec la fonctionnalité High Availability
 - Groupe de travail et documentation fournie :
 - <https://francegrid.in2p3.fr/index.php?title=MonitoringRegionalUser>



Fonctionnement de la nagios BOX

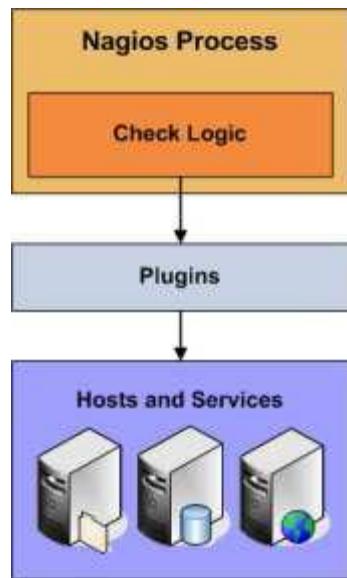


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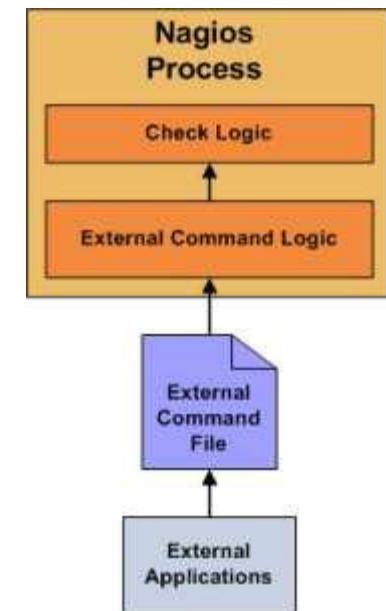
Nagios: Active/passive checks

Active checks are initiated by the Nagios process
Active checks are run on a regularly scheduled basis

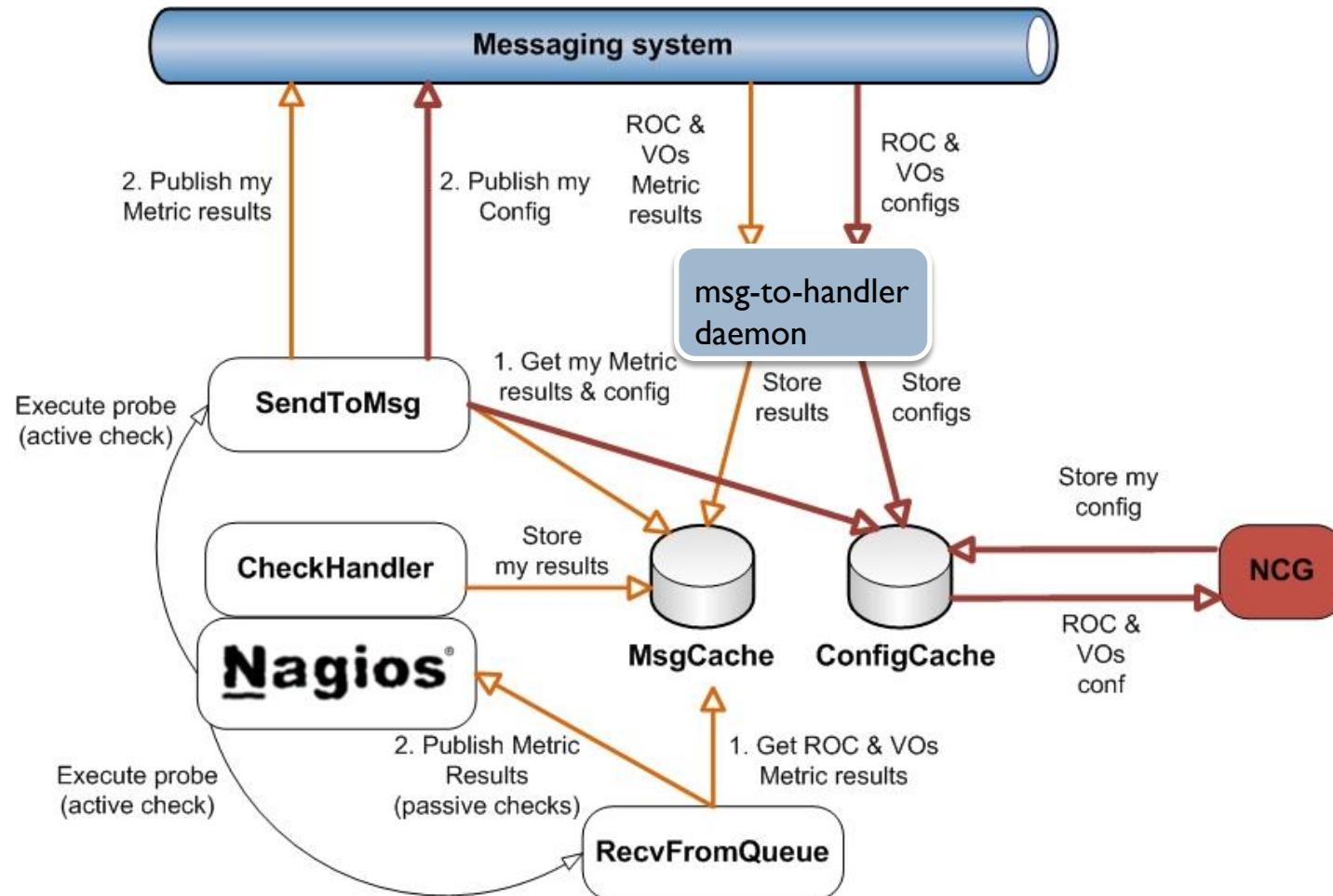


Passive checks are initiated and performed external applications/processes
Passive check results are submitted to Nagios for processing

Passive checks are useful for monitoring services that are:
Asynchronous in nature and cannot be monitored effectively by polling their status on a regularly scheduled basis



Détail sur le fonctionnement de la nagios BOX avec MSG



Sondes critiques

(SRMv2, hr.srce.SRM2-CertLifetime)

(SRMv2, org.sam.SRM-Put)

(SRMv2, org.sam.SRM-LsDir)

(SRMv2, org.sam.SRM-Get)

(SRMv2, org.sam.SRM-Ls)

(SRMv2, org.sam.SRM-GetTURLs)

(SRMv2, org.sam.SRM-GetSURLs)

(SRMv2, org.sam.SRM-Del)

(Site-BDII, org.bdii.Entries)

(Site-BDII, org.gstat.SanityCheck)

(CE, hr.srce.GRAM-CertLifetime)

(CE, org.sam.CE-JobSubmit)

(CE, org.sam.WN-RepCr)

(CE, org.sam.WN-CAver)

(CE, org.sam.WN-RepISenv)

(CE, org.sam.WN-Rep)

(CE, org.sam.WN-Bi)

(CE, org.sam.WN-RepGet)

(CE, org.sam.WN-RepDel)

(CE, org.sam.WN-RepFree)

(CE, org.sam.WN-Csh)

(CE, org.sam.WN-RepRep)

(CE, org.sam.WN-SoftVer)



Détail sur le fonctionnement de la nagios BOX pour les CE

Nagios CE (and creamCE) metrics

Carlos Carranza



Nagios CE (and creamCE) metrics

Nagios - Mozilla Firefox

File Edit View History Bookmarks Tools Help

https://ccnagboxli01.in2p3.fr/nagios/

Most Visited ▾ https://marolles.in... Nagios Latest Headlines ▾ Info https://marolles.in... CIC Operations Po... GOCDB :: Add do... EGEE Accounting P... ▾

H3C - Tec... Service o... Org.egge... GGUS: ID... Nagios GGUS: ID... Nagios GGUS: ID... https://rver Google Tr... Google Tr... News ▾

Nagios®

General

- Home
- Documentation

Current Status

- Tactical Overview
- Map
- Hosts
- Services
- Host Groups
 - Summary
 - Grid
- Service Groups
 - Summary
 - Grid
- Problems
 - Services (Unhandled)
 - Hosts (Unhandled)
 - Network Outages

Quick Search:

Reports

Done

hr.srce.GRAM-CertLifetime OK 06-10-2010 11:42:11 15d 22h 40m 59s 1/2 CERT LIFETIME OK - Certificate will expire in 225.23 (Jan 21 15:07:21 2011 GMT)

org.sam.CE-JobState-ops OK 06-10-2010 14:22:51 1d 0h 6m 8s 1/2 OK: [Scheduled] https://wms203.cern.ch:9000 /K43sRgkRSzNRIE2hodPf2g

org.sam.CE-JobSubmit-ops PASV OK 06-10-2010 13:32:54 0d 23h 50m 22s 1/2 OK: success.

org.sam.WN-Bi-ops PASV OK 06-10-2010 13:19:25 1d 0h 2m 47s 1/2 ccwl0582: OK: getCE: cclcgceli01.in2p3.fr:2119/jobmanager-bqs-long

org.sam.WN-CAver-ops PASV OK 06-10-2010 13:19:42 1d 0h 2m 24s 1/2 ccwl0582: OK

org.sam.WN-CSli-ops PASV OK 06-10-2010 13:19:27 1d 0h 2m 45s 1/2 ccwl0582: OK

org.sam.WN-Rep-ops PASV OK 06-10-2010 13:19:53 1d 0h 1m 47s 1/2 ccwl0582: OK: success.

org.sam.WN-RepCr-ops PASV OK 06-10-2010 13:19:38 1d 0h 2m 33s 1/2 ccwl0582: OK: File was copied to SE ccsrm02.in2p3.fr registered in LFC prod-lfc-shared-central.cern.ch. CLI

org.sam.WN-RepDel-ops PASV OK 06-10-2010 13:19:53 1d 0h 1m 47s 1/2 ccwl0582: OK: Replicas for [lfm/grid/ops/SAM/sam-lcsm-cr-ccwl0582.100610111932.10207243] were deleted. CLI

org.sam.WN-RepFree-ops PASV OK 06-10-2010 13:19:30 1d 0h 2m 40s 1/2 ccwl0582: OK: ok

org.sam.WN-RepGet-ops PASV OK 06-10-2010 13:19:42 1d 0h 1m 59s 1/2 ccwl0582: OK: File was copied from SRM. Diff succeeded. CLI

org.sam.WN-RepSenv-ops PASV OK 06-10-2010 13:19:30 1d 0h 2m 42s 1/2 ccwl0582: OK: LCG_GFAL_INFOSYS is set to ccldgtopbdii02.in2p3.fr:2170

org.sam.WN-RepRep-ops PASV OK 06-10-2010 13:19:50 1d 0h 1m 50s 1/2 ccwl0582: OK: File was replicated to SE samdpdm002.cern.ch. Replicas listed successfully. CLI

org.sam.WN-SoftVer-ops PASV OK 06-10-2010 13:19:30 1d 0h 2m 41s 1/2 ccwl0582: OK: 3.1.0



Nagios Box metrics

Screenshot of a web browser showing Nagios service status details for the host group 'nagios'. The browser window has multiple tabs open, including 'Nagios' and 'SAMProbesMetrics'. A blue arrow points from the left sidebar to the table header 'Service Status Details For Host Group 'nagios''. Another blue arrow points to the first row of the table.

Service Status Details For Host Group 'nagios'

Host ↑↓	Service ↑↓	Status ↑↓	Last Check ↑↓	Duration ↑↓	Attempt ↑↓	Status Information
cjnagboxli01.in2p3.fr	hr.srce.CAclst-Version	OK	07-01-2010 18:06:29	0d 21h 18m 13s	1/2	Official IGTF version is 136. Official LCG version is 1.36. Installed version is 1.36. Comparing with LCG version. Valid distribution version found.
	hr.srce.CerLifetime	OK	07-02-2010 12:45:58	37d 1h 16m 18s	1/2	CERT LIFETIME OK - Certificate will expire in 218.17 days (Feb 5 14:52:00 2011 GMT)
	hr.srce.GridProxy-Get-ops /Role=lcgadmin	OK	07-02-2010 12:34:23	17d 22h 49m 18s	1/3	MyProxy credential retrieved. VOMS credential retrieved.
	hr.srce.GridProxy-Valid-ops /Role=lcgadmin	OK	07-02-2010 15:16:04	17d 22h 39m 17s	1/3	Grid proxy is valid. Certificate will expire in 8.51 hours (Jul 2 22:04:23 2010 GMT)
	org.egee.APSync	OK	07-02-2010 15:01:59	2d 14h 52m 38s	1/10	Connecting : gridmsg001.cern.ch:6163
	org.egee.CheckConfig	OK	07-02-2010 15:16:10	37d 1h 16m 5s	1/3	check_config OK - No new/updated configuration.
	org.egee.ImportGocdbDowntimes	OK	07-02-2010 12:08:55	8d 23h 15m 42s	1/3	GOCDB_DOWNTIMES OK - Downtimes successfully synchronized.
	org.egee.MDDBSync	OK	07-02-2010 14:55:50	9d 0h 28m 47s	1/10	MDDB_SYNC: mddb-synchronizer was successfully run, see logfile.
	org.egee.RecvFromQueue	OK	07-02-2010 15:21:16	37d 1h 30m 55s	1/4	RecvFromQueue OK - Successfully imported 12 messages.
	org.egee.SendToMetricStore	OK	07-02-2010 15:21:37	37d 1h 15m 52s	1/4	SendToDb OK - Successfully inserted 55 messages.
	org.egee.SendToMsg	OK	07-02-2010 15:21:01	14d 6h 12m 11s	1/4	SendToMsg OK - Successfully sent 88 messages, 6 configurations to gridmsg102.cern.ch:6163.
	org.nagios.DiskCheck	OK	07-02-2010 14:46:29	37d 1h 15m 46s	1/3	DISK OK - free space: / 693 MB (69% inode=92%): /dev/shm 8023 MB (100% inode=99%): /boot 269 MB (93% inode=99%): /home 1473 MB (76% inode=85%): /opt 746 MB (78% inode=97%): /tmp 952 MB (99% inode=99%): /usr 983 MB (25% inode=75%): /var 8326 MB (54% inode=99%): /var/core 1846 MB (96% inode=99%):
	org.nagios.ProcessCrond	OK	07-02-2010 15:16:35	37d 1h 30m 42s	1/3	PROCS OK: 1 process with command name 'crond'
	org.nagios.ProcessMsgToHandler	OK	07-02-2010 15:16:35	37d 1h 15m 39s	1/3	PROCS OK: 1 process with command name 'msg-to-handler'
	org.nagios.ProcessNpcd	OK	07-02-2010 15:16:35	37d 1h 30m 36s	1/3	PROCS OK: 1 process with command name 'npcd'
	org.sam.CE-JobMonit-ops /Role=lcgadmin	OK	07-02-2010 15:23:02	17d 22h 24m 34s	1/2	OK: Jobs processed - 14
	org.sam.CREAMCE-JobMonit-ops /Role=lcgadmin	OK	07-02-2010 15:21:48	17d 22h 39m 28s	1/2	OK: Jobs processed - 12
	org.sam.mpi.CE-JobMonit-ops /Role=lcgadmin	OK	07-02-2010 15:23:15	17d 22h 24m 28s	1/2	OK: Jobs processed - 3

Find: CPPM Previous Next Highlight all Match case

Done

ccnagboxli01.in2p3.fr Now: 31 °C Today: 31 °C

The org.sam.CE metrics

► **org.sam.CE-JobState (active + passive)**

- Run hourly.
- Submit grid job in active mode.
- accepts passive check results for the submitted grid jobs
- holds a status of the grid (activejob.map).

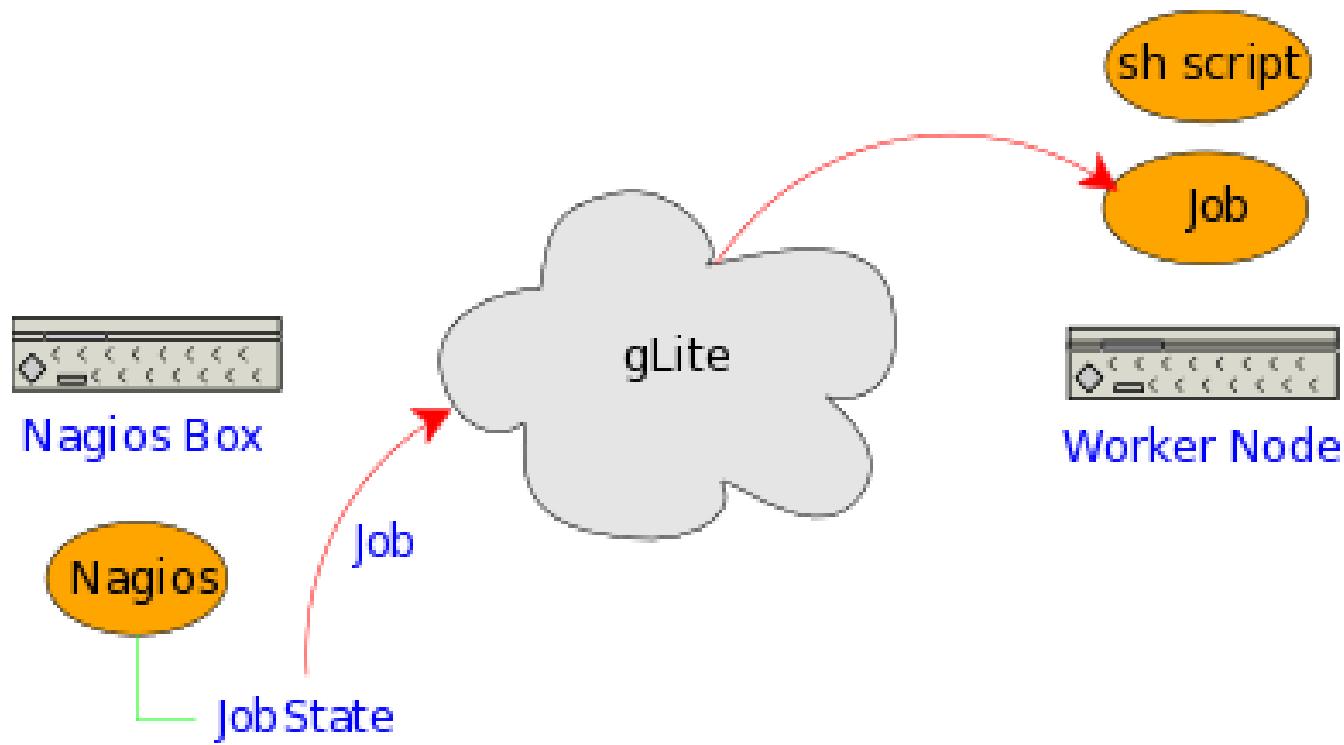
► **org.sam.CE-JobMonit (active)**

- Run each five minutes.
- Checks statuses of all submitted jobs and updates CE-JobState and CE-JobSubmit (acts as a babysitter for all grid jobs submitted by CE-JobState service instances).
- CE-JobState and CE-JobSubmit are updated (as passive checks) either via Nagios command file or NSCA.
- Update the status of the grid job(activejob.map).

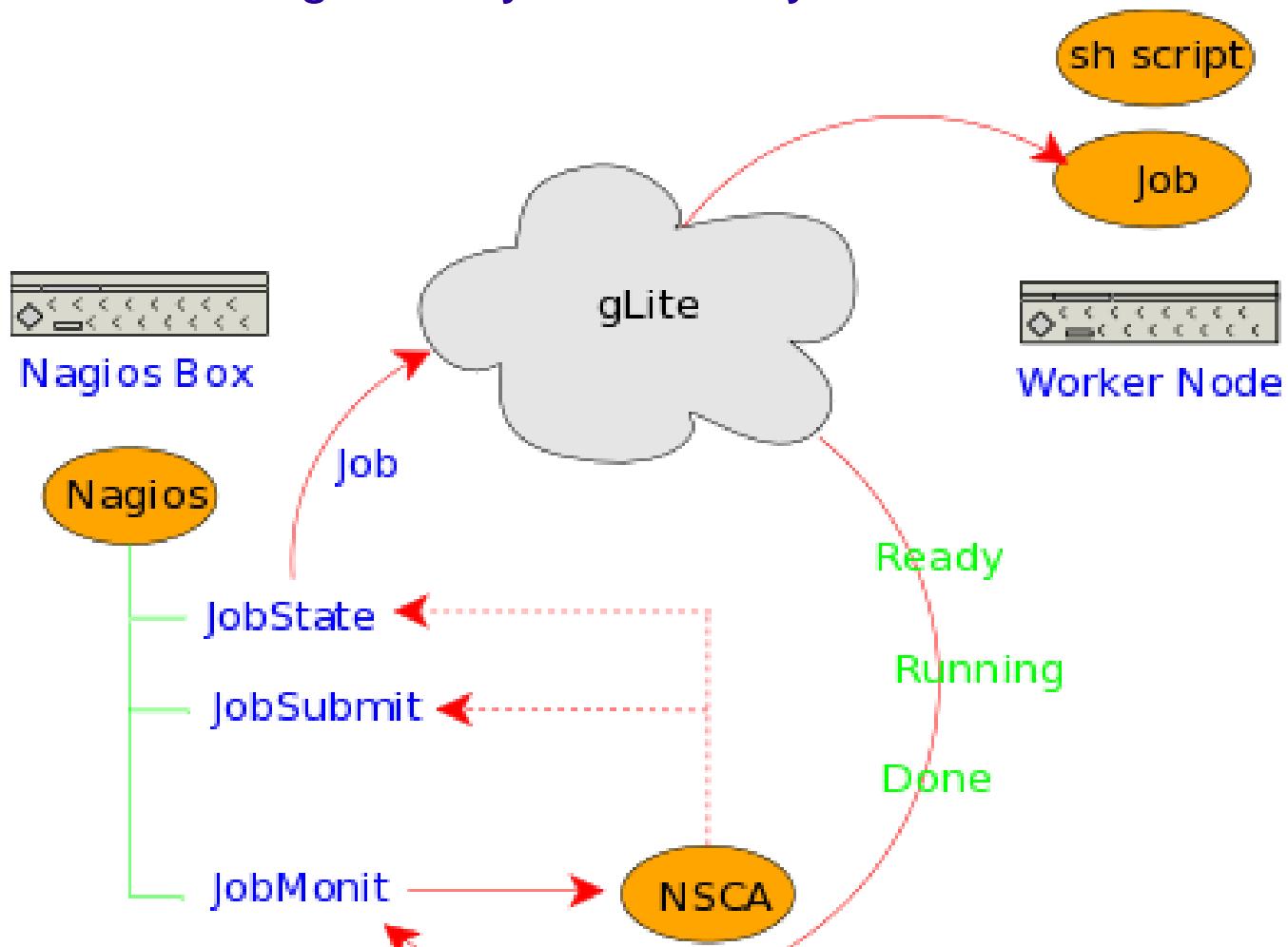
► **org.sam.CE-JobSubmit (passive)**

- Holds terminal status of job submission, mapping from gLite job terminal states ['Done','Aborted','Canceled'] to Nagios status
‣ [Ok,Warning,Critical,Unknown].

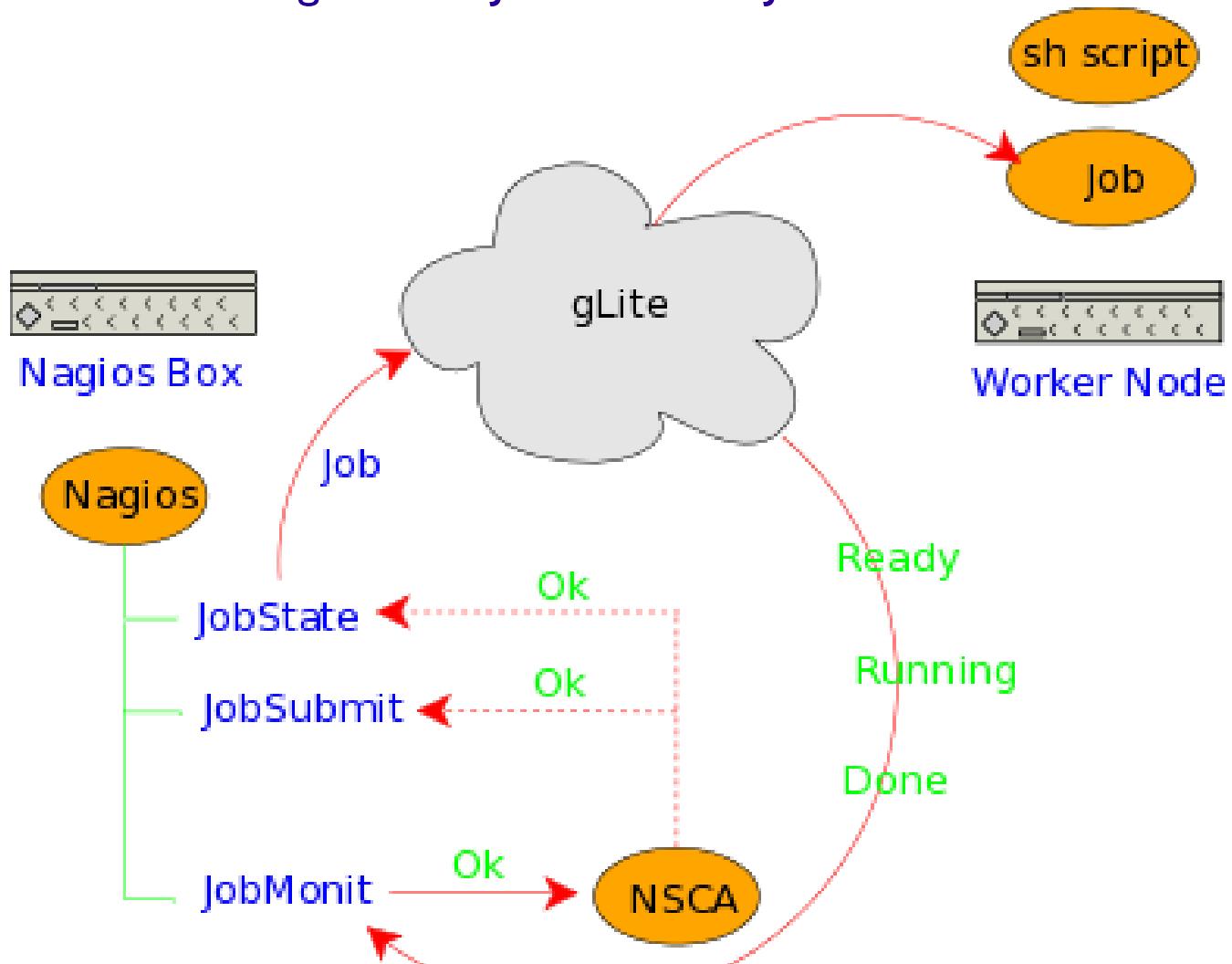
org.sam.CE-JobState (active)



org.sam.CE-JobMonit and JobSubmit



org.sam.CE-JobMonit and JobSubmit



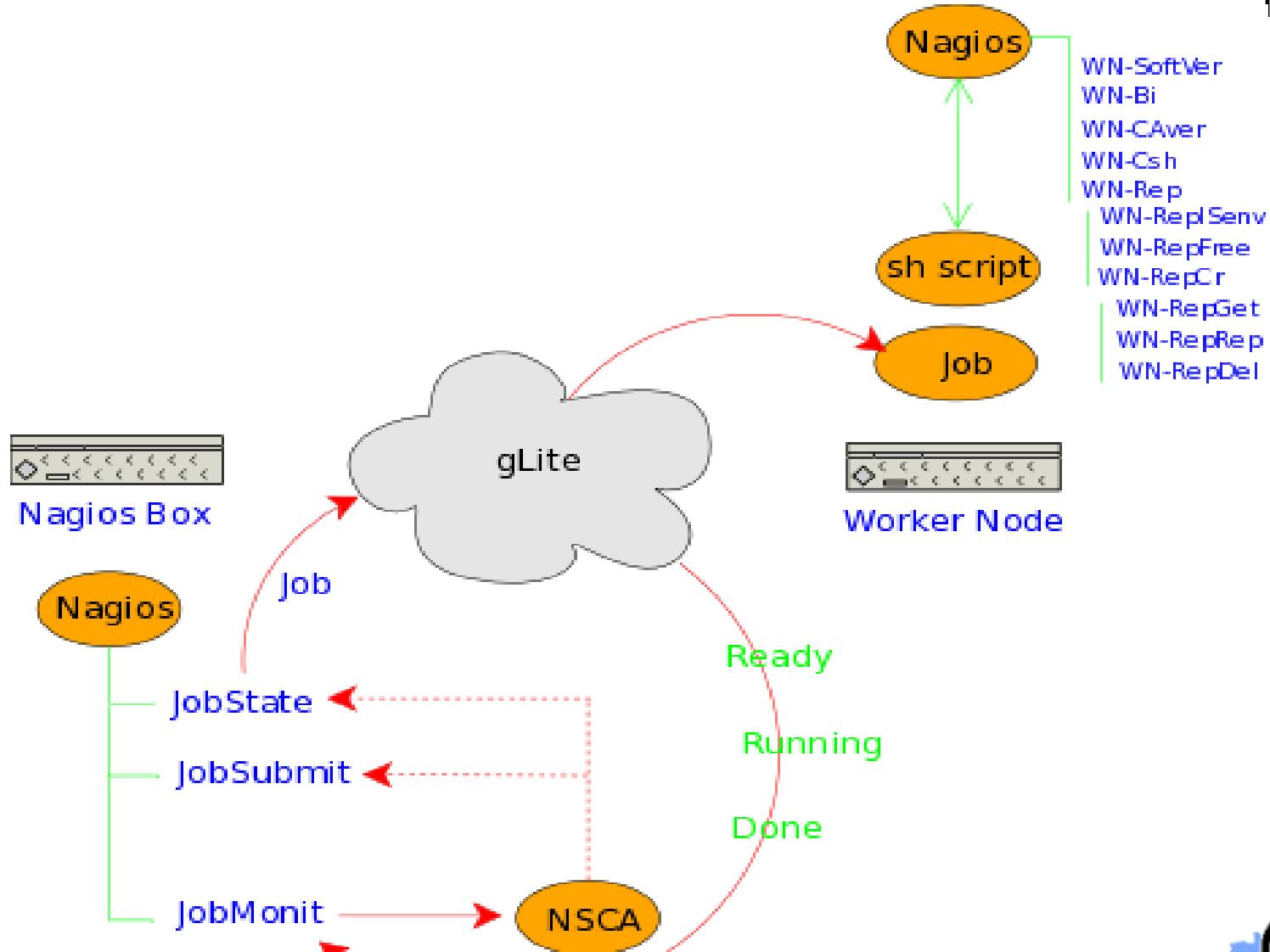
A JDL Job

```
[  
Type="Job";  
JobType="Normal";  
Executable = "script.sh";  
StdError = "gridjob.out";  
StdOutput = "gridjob.out";  
Arguments = "<jdlArguments>";  
InputSandbox = {"script.sh", "file.tar.gz"};  
OutputSandbox = {"gridjob.out"};  
RetryCount = <jdlRetryCount>;  
ShallowRetryCount = <jdlShallowRetryCount>;  
Requirements = other.GlueCEInfoHostName ==  
    "<jdlReqCEInfoHostName>";  
]
```

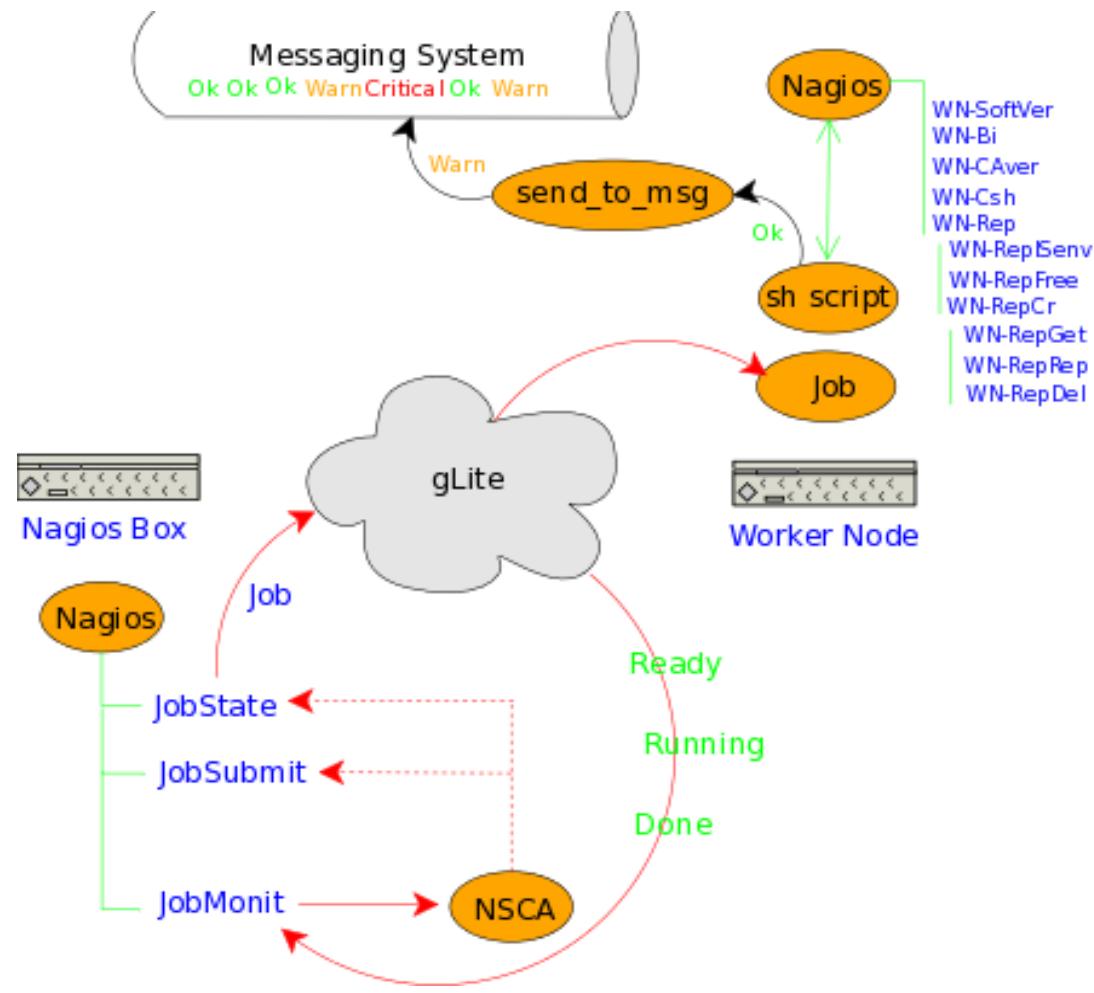
► A tarball including ...

- The Nagios binary
- Some tools
 - nagiostats
 - msg-brokers
 - send_to_msg
- The Nagios conf
- The WN's probes





Publishing WN's metrics



```
[root@ccnagboxli01 marce01.in2p3.fr]# cat jobOutput_h0F2Xra2ZJINX3nX02hT_g/gridjob.out 2>>
=====
==== [Wed Jun 16 15:06:06 CEST 2010] ====
==== Running on ====
==== Site: IN2P3-CPPM
==== CE: marce01.in2p3.fr:2119/jobmanager-pbs-ops
==== WN: marwn72.in2p3.fr
==== WN arch: x86_64
CPython 2.4.3
Traceback (most recent call last):
  File "<string>", line 1, in ?
ImportError: No module named _lcg_util
bin/python
Can we import Python LDAP ...
YES.
Can we import _lcg_util now?
_lcg_util version
_lcg_util-1.7.6-2
GFAL-client-1.11.8-3
Message Broker URI was not given. Trying to obtain it from IS.
Brokers found in 'PROD' network [BDII cclcgtopbdii01.in2p3.fr:2170]:
stomp://gridmsg102.cern.ch:6163/
stomp://gridmsg101.cern.ch:6163/
stomp://msg.cro-ngi.hr:6163/
stomp://broker.afroditi.hellasgrid.gr:6163/
Brokers were sorted by min access time. Taking the first one.
Message Broker URI: stomp://gridmsg102.cern.ch:6163/
Message Broker destination: /queue/grid.probe.metricOutput.EGEE.a23827b5aeb12d21d3a4c987d1941alc
Setting Nagios configuration.
```



Nagios Core 3.2.1

Copyright (c) 2009-2010 Nagios Core Development Team and Community Contributors

Copyright (c) 1999-2009 Ethan Galstad

Last Modified: 03-09-2010

License: GPL

Website: <http://www.nagios.org>

Nagios 3.2.1 starting... (PID=22809)

Local time is Wed Jun 16 15:06:07 CEST 2010

Nagios pid: 22809

_send_to_msg [Wed Jun 16 15:06:16 CEST 2010]: Successfully published 1 messages

_send_to_msg [Wed Jun 16 15:06:21 CEST 2010]: Successfully published 6 messages

_send_to_msg [Wed Jun 16 15:06:30 CEST 2010]: Successfully published 1 messages

_send_to_msg [Wed Jun 16 15:06:38 CEST 2010]: Successfully published 1 messages

_send_to_msg [Wed Jun 16 15:06:54 CEST 2010]: Successfully published 1 messages

_send_to_msg [Wed Jun 16 15:06:57 CEST 2010]: Successfully published 2 messages

>>>>>>>>>>>> Wed Jun 16 15:06:59 CEST 2010

T |S |c |U |O |W |C |A |P |

|2 |6 |12 |0 |10 |2 |0 |0 |6 |

Services Total 12 Checked: 12

All services were checked. Killing Nagios.

Nagios was successfully killed.

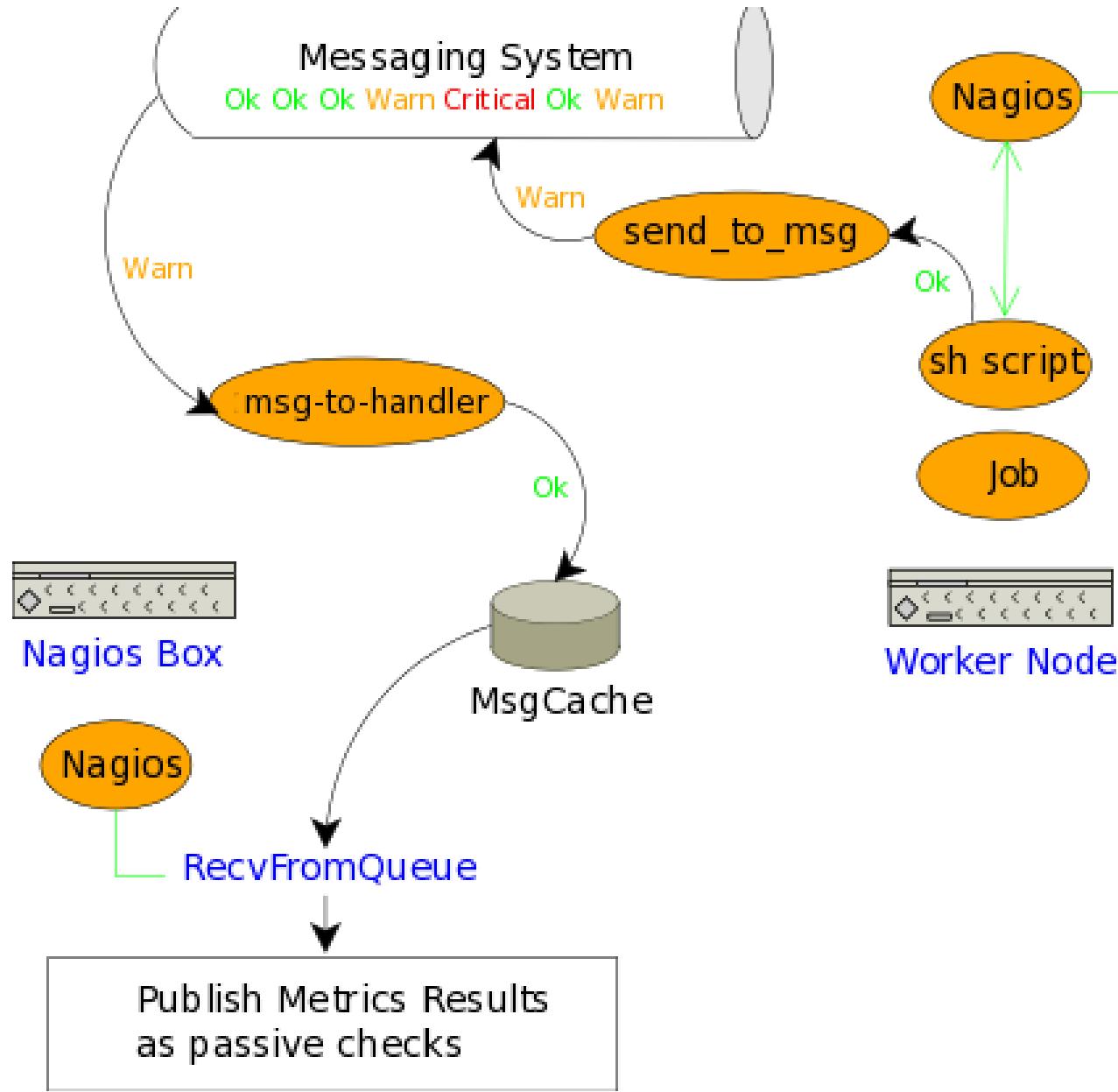
Successfully shutdown... (PID=22809)

Wed Jun 16 15:07:01 CEST 2010

===== Wed Jun 16 15:07:01 CEST 2010

[root@ccnagboxli01 marce01.in2p3.fr]#





Détail sur le fonctionnement de la nagios BOX pour les SEs

org.sam.SRM-All-ops Wrapper metric to launch the other metrics and publish passive checks results to Nagios.

org.sam.SRM-GetSURLs Get full SRM endpoint(s) and storage areas from BDII.

org.sam.SRM-LsDir List content of VO's top level space area(s) in SRM.

org.sam.SRM-Put Copy a local file to the SRM into default space area(s).

org.sam.SRM-Ls List (previously copied) file(s) on the SRM.

org.sam.SRM-GetTURLs Get Transport URLs for the file copied to storage.

org.sam.SRM-Get Copy given remote file(s) from SRM to a local file.

org.sam.SRM-Del Delete given file(s) from SRM

Détail sur le fonctionnement de la nagios BOX pour les SiteBDII

org.bdii.Entries: measure the response time as well as the number of entries returned.

org.gstat.SanityCheck :This probe is used to connect to the BDII - TopBDII and check the value of main attributes published to see if the publication of the site is consistent

<https://francegrid.in2p3.fr/index.php?title=Org.gstat.SanityCheck>

Calcul de Fiabilité/Disponibilité des sites

Availability : Availability of a service instance, service or a site over a given period is defined as the fraction of time the same was UP during the known interval in the given period.

Availability= UP period / (Total period – UNKNOWN period)

Availability= Up fraction / (Up fraction + Down fraction + Scheduled Down fraction)

Reliability : Reliability of a service instance, service or a site over a given period is defined as the ratio of the time interval it was UP over the time interval it was supposed (scheduled) to be UP during the known interval in the given period.

Reliability = UP period / (Total period – UNKNOWN period – Scheduled Downtime)

Reliability = Up fraction / (Up fraction + Down fraction)

Calcul de Fiabilité/Disponibilité des sites

(SRMv2, hr.srce.SRM2-CertLifetime)

(SRMv2, org.sam.SRM-Put)

(SRMv2, org.sam.SRM-LsDir)

(SRMv2, org.sam.SRM-Get)

(SRMv2, org.sam.SRM-Ls)

(SRMv2, org.sam.SRM-GetTURLs)

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(CE, org.sam.WN-Rep)

(CE, org.sam.WN-Bi)

(CE, org.sam.WN-RepGet)

(CE, org.sam.WN-RepDel)

(CE, org.sam.WN-RepFree)

(CE, org.sam.WN-Csh)

(CE, org.sam.WN-RepRep)

(CE, org.sam.WN-SoftVer)

-Uniquement basé sur les sondes critiques ci dessus

-beaucoup plus d'état UNKNOWN depuis qu'on est passé à nagios: il peut manquer des résultats des tests (on passe en unknown pour gridview seulement au bout de 24 heures de non résultat)

-pour les calculs d'availability/reliability la période de temps utilisé ne prend pas les périodes UNKNOWN: si beaucoup d'état UNKNOWN les calculs ont beaucoup moins de sens.